

STRATEGIC PLAN 2019-2021



THE HEDGEHOG CONCEPT

LACC Today...

Passion

Providing quality services and advocating for all Latino children, youth, families and individuals.

Best at

providing dual language educational services and a continuum of care in a bilingual, safe and culturally sensitive environment.

Resource Engine

Building long-term sustainability through:

• Optimizing fee-based income;

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- Developing and implementing government funded contracts;
- Strategically pursuing private funding.



BIG HAIRY AUDACIOUS GOAL (BHAG)

Creating a thriving Latino community

AGENCY-WIDE GOALS

- Ensure long term sustainability through mission based funding and resource management.
 - Have a superlative organization that maximizes performance of the mission.
 - Become the premier provider of core agency services.
 - Create and advocate for a safe environment where Latino families can succeed.



Goal 1: Ensure long term sustainability through mission based funding and resource management.



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Goal 2: Have a superlative organization that maximizes performance of the mission.

Objective 1	Objective 2	Objective 3	Objective 4	
All employees know how their roles contribute to the agency's mission	Identify, Recruit, Hire, and Retain high quality employees	Explore Talent Management as Mission Critical	Provide infrastructure and resources to maximize performance	APTIN CO
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Goal 3: Become the premier provider of core agency services.

Objective 1

Objective 2

Achieve state and nationally recognized standards for Lifelong Learning and Life Empowerment Programs

Expand the geographic reach of core services within DE

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Goal 4: Create and advocate for safe environments where Latino families can succeed.

Objective 2

Empower staff and families to create safe environments in their homes and communities

Objective 1

Develop and implement programs that foster a culture of safety and well-being

Engage in partnerships that promote safe and healthy environments

Objective 3